

Managers should see their work as a profession and continually aim to develop their skills. Temple Millar develop programmes for new and inexperienced managers, as well as for those with more experience who want to revitalise their skills. Our programmes will be tailored to meet your requirements and can either be delivered as modules or run over 1-2 days, depending on course content and the size of the group.

Examples of programmes we offer you:

Developing Experienced Managers

Enabling more experienced managers to develop their skills in ways that time alone cannot ensure

Essential Supervisory Skills

Covering the key elements of supervision, vital for ensuring a smooth transition from hands-on work to supervision

Managing Change

Identifying tomorrow's challenges and showing how to adapt today's attitudes, habits and beliefs

Team Planning and Building

How to motivate staff to work positively as a team, not just as a group of individuals, frequently a

Performance Management and Review

Getting value from performance appraisals and reviews: how to use them to develop and motivate

Recruitment and Selection Interviewing

Selecting new staff – the most expensive and valuable asset in any organisation – by using the la

Managing for Customer Care

How to develop a positive strategy for good customer care - the heart of every successful business

Facilitating and Managing Meetings

How to make your meetings and events as productive, positive and successful as possible.

Coaching for Performance

Improving staff development by boosting their motivation and stimulating their day-to-day performance

Interpersonal Effectiveness in Management

Managing and motivating your staff, giving constructive feedback and building good relationships

The essence of our work is tailoring programmes to meet your requirements, whether you are looking for one-to-one or group development. Please contact us at: mark@temple-millar.co.uk or on 01865 300754 at any time.